

## **Notice of Privacy Incident Involving County Jail Clinic**

Harris County takes seriously the privacy and confidentiality of the personal information we maintain. Regrettably, this notice is to advise our community of an incident involving some of that information.

On July 9, 2021, we determined that certain protected health information was inadvertently made accessible on the County's Justice Administration Department ("JAD") website between March 15, 2021 and May 22, 2021. The information, provided to JAD as part of the County's legally-required reporting obligations, contained individuals' System Person Numbers (a unique identifier assigned by the Harris County jail system) and some limited health information related to care received at the County's Jail Clinic, such as health history, diagnosis and/or prescription information. The information did **not** include names, Social Security numbers or financial account/payment information.

We have no indication that the information was actually viewed or accessed by any unauthorized person, or that it has been misused; however, we wanted to advise our community of the incident and assure them we are taking this matter seriously.

We have established a dedicated call center to answer questions patients may have about this incident, which may be contacted at 1-855-545-2039, Monday through Friday, between 8:00 a.m. and 5:30 p.m. Central Time. Affected individuals are encouraged to review statements they receive from their healthcare providers and to contact them immediately if they see any services they did not receive.

We deeply regret any concern or inconvenience this may cause our community. As we investigate this issue, we are continuing our efforts to enhance existing processes to protect against the inadvertent accessibility of this type of information.